Time Connect

Application Operating Guide
for
N8 Series Watches

Time Connect is an application for SEIKO’s Bluetooth® Link Watch.
Agreement on Use of Time Connect

This Agreement shall be applied to the use of the Time Connect (hereinafter referred to as the “Application”) supplied by Seiko Watch Corporation (hereinafter referred to as the “Company”). The User may use the Application with the data terminal designated by the Company (hereinafter referred to as the “Terminal subject Hereto”) only when he or she agrees to comply with this Agreement. Once the User starts using the Application, he or she shall be deemed to have agreed to comply with this Agreement.

Article 1. Application

1.1 The purpose of this Application is so that customers can receive time synchronization, calendar information because of the communication between his or her target terminal and the watch with Bluetooth function.

1.2 The Company may revise any specifications of the Application or discontinue the supply thereof to the User without giving any notice to him or her or obtaining his or her consent in advance.

Article 2. License

The Company shall grant the User the nonexclusive license to use the Application with his or her Terminal subject Hereto in accordance with the terms and conditions provided for herein only for the purpose set forth in Article 1 hereof.

Article 3. Vesting of Rights

Any and all rights to the Application including, but not limited to, the copyright thereto, shall remain vested in the Company or the third party who has authorized the Company to exercise such rights. Unless otherwise explicitly provided for herein, no right shall be granted to the User in connection with the Application.

Article 4. Prohibitions

4.1 The User shall not lease, lend, distribute, transfer, publicly transmit or sublicense to use the whole or part of the Application to any third party.

4.2 The User shall not make any reproduction, alteration, adaptation, derivative work, reverse assembling, decompiling or reverse engineering of the whole or part of the Application.

4.3 The User may use the Application only for his or her personal and noncommercial purpose and shall not use it for profit.

Article 5. Matters requiring Attention in using the Application

5.1 Information on time, calendars, etc. provided to you by the Application is information based on his or her target terminal and may include error and uncertainty. In addition, there may be an error of the time between his or her target terminal and the watch depending on the communication and the operating status of his or her target terminal.

5.2 It is possible in some cases that the User will be unable to use the Application because of poor conditions for receiving radio waves, or any other limit to the function or the like of his or her data terminal.

5.3 It is possible in some cases that various types of information will be transmitted or received via communication networks while the Application is being used. The commutation charges etc. required for such transmission or reception shall be borne by the User.

Article 6. Disclaimer of Warranties and Limitation of Liability

6.1 The Company will supply the Application as it is and will not make any warranties thereon for the User, including, but not limited to, warranties with respect to its merchantability, fitness for any particular purpose, results of use, nonexistence of any defect or non-infringement of any right of any third party.

6.2 The Company will not assume any liability whatsoever for any loss or damage suffered by the User and arising out of his or her use of the Application or inability to use it, including, but not limited to, loss of profit, special damage, indirect damage, consequential damage, incidental damage and loss of data.


The User shall not assign to any third party, cause it to assume, or give to it as a security, any position granted to, right acquired by, or liability imposed on him or her hereunder, without obtaining prior written approval from the Company.

Article 8. Amendment to and Termination of Agreement

8.1 The Company may amend or terminate this Agreement without giving any notice to the User or obtaining any consent thereof in advance. In such case, the Company shall announce such amendment hereto or termination hereof to the Users on its website or by any other medium equivalent thereto. This Agreement shall be deemed to be amended or terminated at the time when the Company starts such announcement using any such media.

8.2 When the User commits a breach of any provision hereof, the Company may forthwith terminate the license granted to him or her to use the Application without being required to give any notice thereof. In addition, the Company may claim compensation for damage suffered because of such breach against the User.

8.3 In the case set forth in the preceding sub-article, the User shall forthwith discontinue using the Application and uninstall it from the Terminal subject Hereto.

Article 9. Governing Laws and Jurisdiction

9.1 This Agreement shall be governed by and construed in accordance with the laws of Japan.

9.2 Any disputes arising out of this Agreement shall be brought exclusively in the Tokyo District Court of Japan as the agreed exclusive competent court of the first instance.
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Revision History
November 2019: First edition

※Bluetooth® is a trademark or a registered trademark of Bluetooth SIG, Inc.
Seiko Watch Corporation uses this logo under license.
※App Store is a service mark of Apple Inc.
※iOS is a trademark or registered trademark of Cisco in the U. S. and other countries.
※Google Play and Android is a trademark of Google Inc.
※Time Connect is a trademark of Seiko Watch Corporation.
FEATURES OF THIS APPLICATION

- By connecting the watch, via this Time Connect application (hereinafter this “App”), with a smartphone installed with this App (hereinafter the “Smartphone”), the watch receives the time information automatically from the Smartphone to synchronize the time. The watch can also receive the time data manually by operating the buttons.

※Ensure that this App remains running at all times.
   (Once this App is booted, it remains active in the background even if the screen is changed to another. If it is shut down forcefully, it cannot communicate with the watch. To synchronize the time with the watch again, start up this App again.)

※Keep your smartphone within 3 meters from the watch.
※In the places where use of radio wave is prohibited, such as in airplanes and hospitals, turn off the automatic reception function of the watch, and do not perform manual reception.

INSTALLATION OF APPLICATION

- Check that your smartphone is running on an OS supported by the watch.
   ※For the OSs supported by the Watch, visit the Seiko Watch Corporation’s website below:
   https://www.seikowatches.com/jp-ja/customerservice/bluetooth

- This App can be downloaded from AppStore and GooglePlay.
- Search this App with the name “Time Connect.”
- Read through the “Agreement on use of Time Connect,” before installing this App on your smartphone.
STARTUP OF APPLICATION (1)

If a message asking you to allow this App to use the location information appears on the screen during installation, select “ALLOW.” Otherwise, this App may not operate properly.

Make sure that this App is not shut down and remains running at all times.

The watch communicates with the Smartphone via Bluetooth. Make sure that the Bluetooth function of the Smartphone is turned on.

Otherwise, the communication between the Smartphone and the watch cannot be performed.

Tap the “Time Connect” icon.

If a message asking you to allow this App to use the location information appears on the screen during installation, select “ALLOW.” Otherwise, this App may not operate properly.

Please don’t shut down the application

★ Make sure that this App is not shut down and remains running at all times.

Turn on Bluetooth

Configure the Smartphone so that the Bluetooth function is turned on.
STARTUP OF APPLICATION (2)

To enable the Bluetooth function of the Smartphone, it is necessary to configure it so that its location information is accessible.

Be sure to perform both of the configurations below:
1) Allow this App to access the location information.
2) Turn on the location function.

⭐Configure the Smartphone to allow this App to access its location information.

⭐Configure the Smartphone to turn on the location function.
REGISTRATION OF THE WATCH

Before using the watch with this App for the first time after it was purchased, register it to this App. Once it is registered, the registration procedure is no longer necessary for Bluetooth communication.

Before Registering the Watch  [ Operations on the Smartphone ]
1. Check that both the Bluetooth and location (for Android only) functions are enabled on the Smartphone.
2. Start up this App “Time Connect.”
   ※If a message asking you to allow this App to access the location information appears, move to the screen for such configuration, and allow access.
During the registration procedure, ensure that this App remains displayed on the screen.

To Start Registration  [ Operations on the watch ]
1. Press and hold the button at the 3 o’clock position for more than 2 seconds. The second hand points to the 3 o’clock position.
   ※For models with a rotating bezel, aligning the mode indicator with “CONNECT” also starts registration.
2. Check that the watch has been registered to this App successfully.
When the watch connects with this App, “Watch Registered” is displayed, indicating that the registration procedure was completed successfully.
The result of the communication between the Smartphone and the watch can be checked on the Search screen. It notifies whether the time synchronization has succeeded or failed.

※After the registration has been completed, by turning on the automatic reception function of the watch, it automatically receives the time data from the Smartphone once in 24 hours to perform time synchronization. It can also receive the time data manually as required by keeping the button at the 3 o’clock position pressed for more than 2 seconds. For the method of turning on the automatic reception function of the watch, refer to the Quick Manual, or the Instruction Manual for each watch model available on our website (see P. 8).

Wait for a while, and perform time synchronization operation again.

- Time and date of previous time synchronization
- City where previous time synchronization was performed
- Current time
- Current city

※Displayed when previous time synchronization was performed in a city having time difference from the current city
REGISTRATION LIST SCREEN

- The Registration List screen shows the name of the watch model registered to this App, and the date and time of the previous successful time synchronization.
- The watch models registered can be deleted all together.

[ Registration List screen]

Name of the watch model registered

Time and date of previous successful time synchronization

Trash can icon: By tapping it, a dialog box asking you whether or not to delete the registered watches all together will appear.

[ To delete registered watches all together]

Delete all registered Watch?

OK  CANCEL
INFORMATION SCREEN

- The version of this App is displayed.
- The link to the Instruction Manual (PDF) is provided.

※By tapping the link “Instruction Manual,” the download page of Seiko Watch Corporation’s website can be viewed. Input the “Cal. No.” of your watch, and download the relevant Instruction Manual.

“Cal. No.” is a 4-digit character code starting from “N.” You can find it on the case back of your watch.
The position on the case back where the Cal. No. is inscribed differs from model to model.

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Article 1. Application
1.1 The purpose of this Application is so that customers can receive time synchronization, calendar information because of the...
## FAQ (1)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bluetooth communication cannot be performed.</td>
<td>This App is not running.</td>
<td>Start up this App. (See P. 3.) If your smartphone runs on iOS, it is necessary to start up this App each time the smartphone is rebooted.</td>
</tr>
<tr>
<td></td>
<td>The watch is not registered to this App.</td>
<td>Register the watch to this App. (See P. 5.)</td>
</tr>
<tr>
<td></td>
<td>The smartphone and the watch are placed wide apart from each other.</td>
<td>Keep the smartphone within 3 m from the watch.</td>
</tr>
<tr>
<td></td>
<td>There is some object between the smartphone and the watch that interferes with the Bluetooth communication.</td>
<td>Place the smartphone and the watch at a place where there is no obstruction between them. While in use, do not put any of them in a metal case or the like.</td>
</tr>
<tr>
<td></td>
<td>The Bluetooth function of the smartphone is turned off.</td>
<td>Turn on the Bluetooth function of the smartphone. For such operation, refer to the instruction manual, etc. of the smartphone.</td>
</tr>
<tr>
<td></td>
<td>The location function of the smartphone is turned off (for Android smartphone only).</td>
<td>Turn on the location function of the smartphone. For such operation, refer to the instruction manual, etc. of the smartphone.</td>
</tr>
<tr>
<td></td>
<td>This App is not allowed to access the location information (for Android smartphone only).</td>
<td>Configure the smartphone so that this App is allowed to access the location information.</td>
</tr>
</tbody>
</table>
## FAQ (2)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bluetooth communication cannot be performed.</td>
<td>The airplane mode of the smartphone is turned on.</td>
<td>Turn off the airplane mode of the smartphone, and then, start up this App. For such operation, refer to the instruction manual, etc. of the smartphone.</td>
</tr>
<tr>
<td></td>
<td>The battery of the watch nears its end.</td>
<td>Replace the battery of the watch with a new one. For details, refer to the Instruction Manual of the watch.</td>
</tr>
<tr>
<td></td>
<td>Radio wave interference affecting the Bluetooth communication has occurred around the place of use.</td>
<td>Perform the Bluetooth communication at a place sufficiently away from devices emitting radio wave, including electric machine emitting strong electromagnetic field and information household appliances having communication function.</td>
</tr>
<tr>
<td></td>
<td>The watch is used with a new smartphone.</td>
<td>The watch may attempt to communicate with the old smartphone. Uninstall this App on the old smartphone, or delete the watch registered to it.</td>
</tr>
<tr>
<td>The automatic reception function will not work.</td>
<td>The automatic reception function of the watch is turned off.</td>
<td>Turn on the automatic reception function of the watch. For details, refer to the Instruction Manual of the watch.</td>
</tr>
<tr>
<td></td>
<td>The smartphone and the watch are placed wide apart from each other.</td>
<td>The automatic reception is performed at a time of day when the previous manual reception was performed. Place the smartphone and the watch within 3 m from each other during that time period.</td>
</tr>
<tr>
<td></td>
<td>A battery saving application is affecting the operation of this App.</td>
<td>Configure applications for saving battery consumption or improving battery life to exclude this App. For such operation, refer to their instruction manual, etc. of those applications.</td>
</tr>
</tbody>
</table>
Contact Information:

● If you have any question about the operation, repair or maintenance of SEIKO Bluetooth® Link Watch, please contact the following:

SEIKO CUSTOMER SERVICE CENTER  
TEL: 0120-612-911

● If you have any question about the use of the application or the Bluetooth function of the watch, please contact the following:

APPLICATION OPERATION SUPPORT CENTER  
TEL: 047-320-3004

Reception hours: 9:00-12:00 and 13:00-17:00 (Monday through Friday)  
For reception hours during the summer and New Year’s holidays, please visit our website:  
https://www.seikowatches.com/jp-ja/contact

※ If your phone is set to “number withheld,” add “186” to the above phone number.